



The Iams Company
P&G Pet Care
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Dear Doctor and Clinic Staff:

As part of our ongoing efforts to provide regular, timely communication with our most trusted clinics, we would like to update you on the current status of our Iams Veterinary Formula product replenishment efforts, as well as other pertinent information that may be helpful when speaking with your clients.

Iams Veterinary Formula-Intestinal/Low Residue Canine dry formulas now available

- We have resumed production of Iams Veterinary Formula Intestinal/Low Residue Canine dry formula.
- Shipment of IVF Intestinal/Low Residue to distributors began two weeks ago, but it will take time to completely fill the supply chain. We anticipate a full supply in the upcoming weeks.
- Please contact your distributor or Iams representative to place an order.

Iams Veterinary Formula diets contain technologically advanced nutrition, so they will continue to be produced in specialized facilities that meet our high production standards.

- We sincerely appreciate your patience and support as we continue investing in new equipment and processes to ensure continued pet food quality and safety.

Our primary focus is restoring Iams Veterinary Formula diets to your clinic, so Eukanuba Puppy, Weight Control and Spay/Neuter kits will continue to be unavailable until further notice. However, Iams Puppy and Kitten kits are still available for your use. Our team is diligently working to re-supply our full range of products to all distribution channels. We will continue to communicate updates on our re-supply effort as they become available.

We remain fully committed to serving both you and your clients to enhance the health and well-being of their dogs and cats. If you have questions or would like further information, please call us toll-free at 800-535-8387.

Sincerely,

Maria Beatriz Rodriguez
Vice President & General Manager – Americas
P&G Pet Care